



Dear Pharmacy Vendor

Flexicare to be administered by Discovery Health from 1 Jan 2021

We are excited to share with you our strategic collaboration with Auto & General. The collaboration of Discovery Primary Care and Auto & General Flexicare collaboration provides a continuation option for new and existing Primary Care employers without any compromise in value proposition. The Flexicare product provides similar benefits to Discovery Primary Care.

We are pleased to let you know that Employer Groups on Flexicare will be administered by Discovery Health from 1 January 2021. We want to ensure that healthcare providers and policyholders of Flexicare experience a seamless transition in claiming under the new administrator. This letter explains the requirements for pharmacy claims for policyholders from January 2021.

Identifying Flexicare policyholders

Policyholders will carry cards issued by Discovery Health. Below is an example of a Flexicare membership card:



Claims with a service date from 1 January 2021:

- Policyholders will receive new membership cards
- The submission codes for Flexicare must be linked to the Primary Care submission code effective 1 January 2021

Plan	Destination code	Contracted (VAT included)	Non-Contracted rates and codes (VAT included)
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Flexicare	DPCA0003	Clicks capitation model for employees of enrolled Flexicare employer groups: DISCKPA – Acute 29.90% capped R29.90 DISCKPC – Capitation fee.	Reject
	DPCA0003	DISCKPF – 29.90% capped at R29.90.	Reject

If you need more information, please email us at Etm_operations@discovery.co.za.

Regards

ETM Team

Discovery Health



Flexicare is not a medical scheme. The cover is not the same as that of a medical scheme and is not intended to be a substitute for medical scheme membership. Flexicare is administered by Discovery Health (Pty) Ltd, registration number 1997/013480/07 an authorised financial services provider and underwritten by Auto & General Insurance Company Limited, registration number 1973/016880/06, an authorised insurer and financial services provider. Terms, conditions and limits apply.